

Hello!



We're here to help you unlock the right care at the right time.

We just need to know three things:

Who you are

Enter your first name, surname and date of birth (DD/MM/YYYY) to get started. This helps us find your record and make sure your request goes to the right place.

What we can help with

Choose what you need today:

- Book an appointment for a medical issue
- Send an administrative request
- Select from other services your practice provides

More about your request

For medical problems:

Tell us what's happening or how you're feeling. **Please describe your problems** (e.g. "pain in my lower back" or "feeling dizzy"), **rather than naming a medical condition.**

If completing this on behalf of a child, start with: "My child/baby has...".

Then, please answer the questions that follow carefully, as your responses are used to determine how urgent your problem is. At the end, you can provide any additional information you'd like to share, but this is for extra or clarifying details only and will not affect your triage outcome.

For admin requests or other services:

Provide the details requested so we can direct your query correctly.

Based on your answers, we'll either:

- Offer you an appointment (if appropriate and available), or
- Send your request directly to the right team at the practice.

All done!