

Cleaning Contract Tender Advert Title: Provision of Cleaning Services to Watership Down Health – Oakley and Overton Surgeries

Organisation: Watership Down Health

Locations:

- Oakley Surgery, Sainfoin Lane, Oakley RG23 7HZ
- Overton Surgery, Station Road, Overton RG25 3DU

Contract Type: Cleaning Services for General Practice Medical Centres

Contract Duration: 3 years, with an optional 1 year extension

Estimated Value: £26,000 per annum (inclusive of all consumables)

Deadline for Responses: 08:00 hrs, Monday 6 July 2026

Overview

Watership Down Health GP Partnership invites suitably qualified and experienced cleaning contractors to tender for the provision of high-quality cleaning services across our primary care premises in Oakley and Overton. The contract includes daily routine cleaning, periodic deep cleaning, supply of all consumables, and full compliance with infection prevention and control standards required in healthcare settings.

Scope of Services

The appointed contractor will be responsible for:

- Daily cleaning of all clinical and non-clinical areas
- Cleaning of waiting rooms, reception, consulting rooms, treatment rooms, offices, WCs, and communal spaces
- Periodic deep cleaning and high-level dusting
- Waste management in accordance with NHS and environmental regulations
- Ensuring all work meets CQC infection control requirements
- Provision of all cleaning materials, equipment, and consumables (unless otherwise agreed)
- Ensuring all staff are DBS-checked and appropriately trained
- Meeting the National Standards of Healthcare Cleanliness 2025 and the Health and Social Care Act 2008 Code of Practice on Infection Prevention and Control
- Providing 6-monthly professional carpet cleaning where applicable

A full specification will be included in the tender pack.

Site Information

Overton Surgery:

- 9 consulting rooms
- 1 treatment room
- 7 administrative rooms
- 1 waiting area
- 3 WCs
- 1 small kitchen

Oakley Surgery:

- 5 consulting rooms
- 1 treatment room
- 2 administrative rooms
- 1 waiting area
- 2 WCs
- 1 small kitchen

Site visits can be arranged on request.

Contractor Requirements

Interested suppliers must demonstrate:

- Proven experience delivering cleaning services in healthcare environments
- Robust infection control procedures, including COSHH compliance
- Adequate staffing levels and contingency arrangements for staff absence
- Strong staff support and communication processes
- Evidence of quality assurance, including monthly Cleaning Manager audits and prompt issue resolution
- Public liability and employer's liability insurance
- Compliance with TUPE (where applicable)

How to Apply

To express interest and request tender documentation, please contact:

Email: hiowicb-hsi.watershipdownhealth@nhs.net **Phone:** 01256 772 761 **Reference:**
*Cleaning Services Tender – Watership Down Health (Overton & Oakley Surgeries) – FAO
Susannah Altmeyer-Ennis, Practice Business Manager*

Completed submissions must be received by **08:00 hrs on Monday 6 July 2026.**

Additional Information

Watership Down Health is not obliged to accept the lowest or any tender. Procurement will be conducted in accordance with public sector transparency, fairness, and regulatory requirements.

Please note before applying that:

- This procurement is open only to suppliers with a registered UK business address.
- Suppliers must be able to deliver services physically within the UK at Oakley and Overton Surgeries in Hampshire.
- Suppliers must hold UK-based insurance and regulatory compliance including public and employer's liability insurance.
- UK VAT registration.
- Right to work in the UK clearance.
- Your organisation has completed the Pre-qualification questionnaire to check eligibility.