

Newsletter April 2026

Covid Spring Booster Update

Vaccinations will be offered from 13 April 2026 to 30 June 2026 for adults aged 75 and over, residents in care homes for older people and immunosuppressed patients.

We have a Covid clinic on Saturday 25th April 2026, but it has limited capacity. Patients are also able to call 119 between 7 April 2026 to 29 June 2026 to book appointments at a range of community pharmacies.

Access to Appointments will be changing – a new approach

A Smarter, Faster Way to Reach Your GP

Over the next few months, we will be introducing a new, upgraded way for you to access our medical centre: GP Triage. This simple online tool will help you get the right care more quickly by guiding you through a short set of questions about your symptoms or request. It is designed to make contacting us easier, reduce waiting times, and ensure your query reaches the right clinician or service straight away.

What Does This Mean for You?

Instead of waiting on the phone or trying to find the right appointment type, you will be able to submit your request online via our website. The system reviews the information you provide and directs it to the most appropriate member of our team. This means faster responses, fewer delays, and a smoother experience for everyone. Whether you need medical advice, a prescription, or help with an administrative query, GP Triage will help us manage demand more efficiently.

Safe, Secure, and Designed Around Your Care

Your health and privacy remain our top priority. The triage system will not replace our clinicians, instead it will free up more appointments with them. Every request will be reviewed by a trained professional, and the information you share will be handled securely. By using GP Triage, you will help to reduce phone congestion and improve the overall quality of care we can offer.

A further update will be provided when the new system goes live.

NHS App support Drop-In clinic:

The PPG will be offering support at a drop-in clinic for those who need help with the NHS App at the Overton surgery on Tuesday, 21st April 2026 from 9 – 11am.

Residents of Kingsclere – Community Transport – Please see below

Residents of Kingsclere

**ARE YOU HAVING DIFFICULTY GETTING TO
MEDICAL APPOINTMENTS?
OR
NEED MINIBUS TRANSPORT FOR YOUR LOCAL
COMMUNITY GROUP?**

**VOLUNTEER CENTRE WEST BERKS IS PLEASED
TO ANNOUNCE WE CAN NOW OFFER THESE
SERVICES IN KINGSCLERE.**

**PLEASE CALL 01635 49004
10AM-1PM MON - FRI
FOR FULL INFORMATION**



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