



**Hampshire Hospitals**  
NHS Foundation Trust

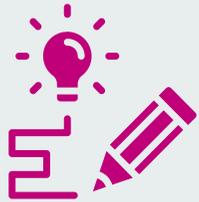
# Refreshing our **Trust strategy**

Patient/public printable questionnaire  
Sept - Nov 2025



# Why we are refreshing our strategy

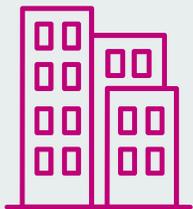
We're refreshing our Trust strategy to respond to major changes shaping the future of healthcare, both nationally and locally.



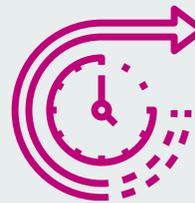
The Government's **10 Year Health Plan**, published in July, sets a bold direction: delivering care closer to home, embracing digital-first services, and prioritising prevention of health issues.



We must tackle **workforce challenges, service duplication, and stretched capacity**. As the timeline for our new hospital has shifted, we must make smart, strategic investments in our existing facilities to keep services safe, effective, and innovative.



Locally, we face **real pressures**. Our buildings are ageing and costly to maintain. Hampshire's population is growing, ageing, and facing rising levels of long-term conditions and frailty.



Financially, we need to break the cycle of short-term fixes and **move toward long-term sustainability**, ensuring our services are fit for the future, putting patients, people, and partnerships at the heart of everything we do.

# Why your input is important



Whether you're a patient, colleague, partner, or member of our wider population, you have valuable insights that can help us get this right.



By sharing your ideas, experiences, and feedback, you'll help shape a strategy that reflects real needs and ensures we are an organisation that is fit for the future.

**Your voice matters. We want to hear your thoughts on hospitals and health services in Hampshire.**

# The 10 Year Health Plan: Three shifts

## **Hospital to community**

Care moving closer to home by establishing 'Neighbourhood Health Services' and strengthening primary and community care

## **Analogue to digital**

The NHS app will become the main portal for healthcare, enabling bookings, self-referrals, accessing unified health records

## **Sickness to prevention**

A stronger focus on preventing illness, leveraging public health measures such as advertising restrictions, weight-loss interventions, and expanded mental health services



# The themes that will guide our strategy

Our strategy will be structured around our current five strategic themes. National direction, local need and what we think we need to work on tells us that our existing strategic themes still taking us in the right direction.

**Now, we need your help to prioritise within these themes and understand what matters most to you. We have also revised our vision.**





Strategic theme 1:

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**Providing  
outstanding care  
for every patient**

# Providing outstanding care for every patient

**Priority:** Improving patient experience and health outcomes for patients

During the next 5 years, what would improve your experience of care the most?  
Please rank 1-5 in order of importance, 1 being most important

Having quicker access to the most appropriate clinical expert

Being more actively involved in decisions about your care

Finding it easier to book your appointments

Knowing that your GP and hospitals are working closer together on your care

Being better empowered to use digital technology to support your care

*Other (please write)*

# Providing outstanding care for every patient

**Priority:** Making sure that there is the very best safety culture

You feel safe in hospital. What do you see and hear in hospital to feel like this?  
Please rank 1-5 in order of importance, 1 being most important

	Being able to interact with other patients
	Staff being visible to help me if I need it
	Feeling that I have privacy
	Seeing that the protocols keeping me safe are being applied
	Having a calm environment
	<i>Other (please write)</i>



Strategic theme 2:

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**Making our  
Trust a great  
place to work**

# Making our Trust a great place to work

**Priority:** Ensuring an environment where every person feels valued, engaged and supported

As a patient, of the below, what do you value the most?  
Please rank 1-5 in order of importance, 1 being most important

	Being treated with kindness and respect
	Staff having sufficient time to listen and not rush
	Staff being knowledgeable and skilled
	Staff being empowered to deliver more tailored care
	Staff being encouraged to involve patients in their own care
	<i>Other (please write)</i>



Strategic theme 3:

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**Working  
together for our  
population**

# Working together for our population

**Priority:** Shifting from reactive care to health creation and prevention

Looking ahead 5 years, what can our hospitals provide in the community to help people stay well, and to ensure they can get the right care in the right place when they need it?

*In 5 years time, I'd like to see...*

# Working together for our population

**Priority:** Working with health and care partners for the benefit of local people

In line with the 10 Year Health Plan, we will be working to a joined-up model. A joined-up model means coordinating various healthcare services, such as GPs, hospitals and community and mental health services, so that patients receive continuous and well-coordinated care.

How do you think that health and social care organisations across the community could better work together?

*They could better work together by...*



Strategic theme 4:

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**Making the  
best use of our  
resources**

# Making the best use of our resources

**Priority:** Driving productivity and value for patients

How could we better streamline our services and the way we work, to make most efficient use of time and other resources?

*You could better streamline by...*



Strategic theme 5:

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**Innovating for a  
sustainable future**

# Innovating for a sustainable future

**Priority:** Making best use of investments in technology and estates to improve our services

We want to use new technologies to improve the way we do things. What are your hopes and fears in relation to us investing in technology and digital tools?

*My hopes are...*

*My fears are...*

# Innovating for a sustainable future

**Priority:** Improving the profile of academic healthcare including research and medical education

What areas of research, innovation and new technologies would most excite you and that you think the hospital should be exploring?

*The areas that excite me are...*

# Innovating for a sustainable future

**Priority:** Reducing our carbon footprint to achieve sustainability for the future

We are committed to NHS Net Zero and have recently published our Green Plan which you can find on our website. If you have any further ideas about how we can reduce our carbon footprint, please leave them below.

*My ideas are...*

# The future

Imagine you're describing your local hospital in five years time. What three words would you like to use to describe it?

## Other comments

Any other comments you would like to share

# About you

How old are you?

- Under 18
- 18-24
- 25-34
- 35-44
- 45-54
- 55-64
- 65+
- Prefer not to say

What is your ethnic group?

- White
- Black, African, Caribbean or Black British
- Asian or Asian British
- Mixed or multiple ethnic groups
- Other ethnic group
- Prefer not to say

In which area do you live?

- Basingstoke
- Andover or Alton
- Prefer not to say
- Winchester
- Southampton or Eastleigh
- Other

# Thank you for taking part

We really appreciate your contribution and will keep you informed about next steps.

