



Patient Participation Group (PPG) Newsletter October 2025

NHS App Notifications

We have been asked by NHS England to ask patients to switch on Notifications on their NHS App so that they receive notifications.

To enable notifications in the NHS App, open the app, navigate to "More," then "Account and settings," and finally "Manage notifications." Toggle on the option to "Send me notifications about new messages." Ensure notifications are also enabled in your device's settings.

NHS Cervical Screening Programme results

From September 2025, the NHS plans to start sending digital results from the NHS Cervical Screening Programme, utilising the NHS App.

In September 2025, those who have a negative test result will be notified of this by an NHS App message. It will also appear as an NHS App notification. If the NHS App message isn't read within 72 hours, a letter will be sent as a failsafe.

Abnormal result letters will continue, for the time being, to be sent by post.

This change follows the successful rollout of digital invitations and reminders in June 2025. Since the launch, 9 out of every 10 invitations are being sent digitally, with the remainder being sent by post.

Due to the failsafe and abnormal results being sent by post, we ask that all patients who move address (whether inside or outside our boundary) and also, patients who move overseas for more than 3 months (you will then come off the programme), that you advise us as soon as possible so that these important result letters reach you. We cannot reiterate how important having an up to date and 'lived in' address is for your healthcare.

Flu Programme Autumn 2025

Please keep an eye on our Website (www.watershipdownhealth.com) for all Flu updates.

Know the Signs

We are supporting Wessex Cancer Alliance with their awareness campaign, 'Know the Signs'. The aim of this campaign is to improve people's awareness of the signs and symptoms of cancer.

1 in 2 people will be diagnosed with cancer in their lifetime, so it is really important to know what signs to look out for and when to seek advice from your GP Practice.

Visit their dedicated website, for more information and support:
www.cancermatterswessex.nhs.uk/know-the-signs