## Watership Down Health

## April 2022 in Numbers

We continue to see patients Face to Face and provide additional capacity through new digital consulting solutions. Please be aware we are now sending appointment reminders through MJOG. Patients with smart phones who no longer want their appointment can cancel via the reminder text they will have been sent.

Current patient list size: 18,671

Total number of consultations in the last month: 7,905

Our receptionists took a total of 11,518 incoming calls (nearly 600 per day!)



2,100 Face-to-face Appointments with a GP, Nurse or Health Care Assistant



118 Home Visits



721 Blood test Appointments



915 Additional Role Support Appointments



3,878 Telephone



10,079 Patients now on-line

Appointments

We are always here for you as a person - not a number

155 patients did not
turn up for their
appointments this
month— that's
28 Hours worth of
GP

Appointments

